

Methods to fix Error code 0x80070005 in windows update

Error code 0x80070005 is a common issue encountered by users when trying to download or update applications from the Microsoft Store. This error message typically indicates an “access denied” problem, preventing the installation or update process from completing successfully.

However, fear not, as there are several potential solutions you can try to resolve this **Error 0x80070005** and regain access to the Microsoft Store. In this article, we will explore some troubleshooting methods to help you overcome windows error 0x80070005 and enjoy a seamless experience with the Microsoft Store.

Run the Windows Store Apps Troubleshooter Error code 0x80070005

The Windows Store Apps Troubleshooter is a built-in tool designed to automatically detect and fix common issues with the Microsoft Store. To use this tool:

- a. Press Windows key + I tab to open the Settings app.
- b. Navigate to “Update & Security” and select the “Troubleshoot” from the left-hand menu.
- c. Scroll down and click on to “**Windows Store** Apps” troubleshooter.
- d. Follow the on-screen instructions and let the Troubleshooter scan for problems. It will attempt to resolve any issues automatically.

Reset the Microsoft Store cache:

Clearing the Microsoft Store cache can help resolve various problems, including windows error 0x80070005.

- a. Press the Windows key + R tab to open Run dialog box.
- b. Type “wsreset.exe” and press Enter.
- c. A Command Prompt window will open briefly, and Microsoft Store cache will be reset.

Wait for the process to complete, and then try accessing the Store again.

Check your antivirus software:

Sometimes, antivirus software can interfere with the functioning of the Microsoft Store, leading to error code 0x80070005. Temporarily disable your antivirus software or add the Microsoft Store as an exception in your antivirus settings.

Remember to re-enable your antivirus after testing if the Error code 0x80070005 persists.

Conclusion:

If none of the above steps resolve the issue, it is recommended to seek further assistance. You can consult **Microsoft's support** forums , visit their official website, or contact their customer support directly for more advanced troubleshooting options.