



Unlimited Application Installs for

DYNAMICS 365 CUSTOMER INSIGHTS!



Provisioning

Welcome to the one-stop Dynamics 365 Customer Insights – Journeys and Dynamics 365 Customer Insights – Data installation management experience.

- [Learn more about licensing](#)
- [Installation and environment lifecycle operations](#)

Trials available

Customer Insights - Journeys
1/2

Customer Insights - Data
1/2

Application installation

Production Trial

Environment name	Environment type	Customer Insights - Journeys	Customer Insights - Data
Contosso Production	Production	✔ Installed Check version Uninstall	✔ Installed Uninstall
Health div	Production	✔ Installed Check version Uninstall	Not installed Install
Mktg-sandbox	Sandbox	Not installed Install	Not installed Install
343 Industries	Production	Uninstalled Install	Not installed Install
Setup Production 3	Sandbox	Not installed Install	Not installed Install

INTRODUCTION



- We're excited to share a significant improvement for Dynamics 365 Customer Insights users: **unlimited application installs!**
- This change applies to Customer Insights – Journeys (real-time journeys only) and Customer Insights – Data.
- Previously, installation limits existed based on your license type.



UNLIMITED APPLICATION INSTALLATIONS: WHAT IT MEANS FOR YOU

- As of June 30, 2024, admins can install Customer Insights – Journeys and Customer Insights – Data on unlimited production and sandbox environments within the Power Platform Admin Center.
- The application installation counter and limits are removed for admins with a paid Dynamics 365 Customer Insights license.
- **Important:** Installation limits still apply to legacy outbound marketing solutions due to their resource demands

The screenshot displays the 'Application installation' section in the Power Platform Admin Center. It includes summary cards for 'Trials available' and 'Outbound marketing installations'. Below, a table lists environments and their installation status for two different applications.

Environment name	Environment type	Outbound Marketing installation	Customer Insights - Journeys	Customer Insights - Data
Contosso Production	Production	Installed	Installed	Installed
Health div	Production	Installed	Installed	Not installed
Mktg-sandbox	Sandbox	Not installed	Not installed	Not installed
343 Industries	Production	Uninstalled	Uninstalled	Not installed
Setup Production 3	Sandbox	Not installed	Not installed	Not installed

Installation and environment lifecycle operations

Trials available

Customer Insights - Journeys

1/2

Customer Insights - Data

1/2

Outbound marketing installations

Used / Available

2/6

Application installation

Production Trial

Installation limits only apply to Outbound marketing

Environment name	Environment type	Customer Insights - Journeys	Customer Insights - Data
Contosso Production	Production	Installed Check version Uninstall	Installed Uninstall
Health div	Production	Not installed Install	Not installed Install
Mktg-sandbox	Sandbox	Not installed Install	Not installed Install
343 Industries	Production	Not installed Install	Not installed Install
Setup Production 3	Sandbox	Not installed Install	Not installed Install

URL

<https://halocrmdynamicscom.crm.dynamics.com>

ENHANCING

YOUR APPLICATIONS

INSTALLATION EXPERIENCE



- Alongside unlimited installs, Microsoft made the installation process even smoother:
- The gray "i" icon with the environment URL is removed. The URL is now displayed with a green checkmark.
- If you lack Customer Insights or Marketing licenses, you'll see links to learn about purchasing options.

OUR TAKE ON THIS UPDATE



- At DynaTech Systems, we applaud this change from Microsoft.
- Unlimited application installs empower businesses to leverage Customer Insights' full potential for data-driven customer experiences.
- If you're considering Dynamics 365 Customer Insights, this is a great time to get started!



CUSTOMER REVIEWS



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Solutions Partner

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Contact DynaTech Systems today to discuss your Customer Insights needs and explore implementation options.



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