

Kuwait Civil ID Checking – Complete 2025 Guide

In Kuwait, the **Civil ID** (issued by the **Public Authority for Civil Information – PACI**) is one of the most important identification documents for every resident and citizen. Whether you're applying for government services, opening a bank account, signing a lease, or renewing your residency, your **Kuwait Civil ID** must always be valid.

Fortunately, the [Kuwait Civil ID checking](#) process has become very simple thanks to online services and the **Sahel mobile application**. In this guide, we'll explain step-by-step how to check your Civil ID status, renewal progress, and validity online in 2025.

What Is a Kuwait Civil ID?

The **Civil ID card** is an official identification card issued by **PACI (Public Authority for Civil Information)**. It contains your name, nationality, residency details, and Civil Number (a unique number assigned to every resident and citizen).

Every expat living in Kuwait must carry a valid Civil ID at all times. Without it, you cannot:

- Open or manage a bank account
 - Access healthcare or insurance services
 - Register for government services
 - Sign rental contracts or SIM cards
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Why Checking Your Civil ID Status Matters

Before visiting any government office or applying for online services, you must ensure your **Civil ID is active**. If your ID is expired or under processing, you might face delays or penalties.

Regularly checking your Civil ID status helps you:

- ✓ Confirm renewal approval
 - ✓ Avoid fines for expired IDs
 - ✓ Verify if your new card is ready for collection
 - ✓ Ensure your residency details are updated
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How to Check Kuwait Civil ID Status Online (PACI Website)

The **Public Authority for Civil Information (PACI)** provides an official online portal to check the Civil ID status. Here's how you can do it in just a few minutes:

Step-by-Step Process:

1. **Visit the official PACI website:**
Go to <https://www.paci.gov.kw>.
 2. **Navigate to “Civil ID Status” section:**
On the homepage, click on “**Card Status**” or directly open the **Civil ID Status Inquiry** page.
 3. **Enter your Civil Number:**
Type your **Civil ID number** in the field provided.
 4. **Click “Submit” or “Query”:**
After submitting, the system will display your current Civil ID status.
 5. **Check the results:**
The result will show one of the following:
 - **Active** (valid and ready for use)
 - **Under Processing** (renewal in progress)
 - **Expired** (renew before using)
 - **Ready for Collection** (you can pick it up at PACI headquarters or selected delivery centers)
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Kuwait Civil ID Checking via Sahel App

The **Sahel App** is Kuwait's official e-government mobile platform that allows residents to access over 50 public services in one place — including **Civil ID checking** and **renewal tracking**.

Here's how to check your Civil ID status using the **Sahel app**:

1. **Download and install the Sahel App:**
Available for both **Android** (Google Play) and **iOS** (App Store).
2. **Open the app and log in:**
Tap on the “**Login**” icon. Use your **digital ID** or **Mobile ID credentials**.
3. **Complete verification:**
Follow the guided **authentication** process (OTP or face ID verification).
4. **Select PACI services:**
From the service list, choose **Public Authority for Civil Information (PACI)**.
5. **Check Civil ID status:**
Tap “**Civil ID Inquiry**” or “**Status Check.**”
The system will instantly show your card's current status — whether it's valid, under renewal, or ready for pickup.
6. **Optional – Enable Notifications:**
The app can notify you automatically when your new Civil ID is ready or if it's about to expire.

How to Renew Your Civil ID in Kuwait

If your ID is expired or about to expire, you can renew it online through PACI's portal.

Steps to Renew:

1. Visit <https://www.paci.gov.kw>.
2. Click “e-Services” → “Renew Civil ID.”
3. Enter your **Civil Number** and other required information.
4. Pay the renewal fees (usually **KD 5**).
5. Submit your request.
6. Track the progress using the **Civil ID Status Check** page or Sahel app.

Once approved, you can collect the new card or request **home delivery** through the PACI delivery system.

Kuwait Civil ID Delivery Tracking

If you opted for home delivery, you can check the **delivery status** on the PACI website:

1. Go to **PACI Delivery Tracking Page**.
 2. Enter your Civil ID number.
 3. The system will show the delivery status and estimated arrival date.
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Common Civil ID Problems & Solutions

Issue	Possible Cause	Solution
ID not showing online	Delay in PACI update	Try again after 24 hours
Expired ID	Residency expired	Renew residency, then renew ID
Wrong details	Data mismatch	Visit PACI office for correction
Delivery delayed	Courier backlog	Track via PACI delivery system

Tips to Keep Your Civil ID Valid

- Always **renew your residency** before your ID expires.
- **Update your address** with PACI when moving homes.

- **Check status regularly** online or via the Sahel app.
 - Keep your **Civil ID safe** — losing it can result in a fine.
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Final Thoughts

The **Kuwait Civil ID checking system** is now fast, digital, and user-friendly. Whether you're a Kuwaiti citizen or an expat, keeping your Civil ID valid ensures hassle-free access to essential services. Using the **PACI website** or the **Sahel app**, you can check, renew, or track your Civil ID in just a few taps.

With digital transformation at the heart of Kuwait's Vision 2035, online ID management is more efficient than ever — saving residents time, paperwork, and long queues.